

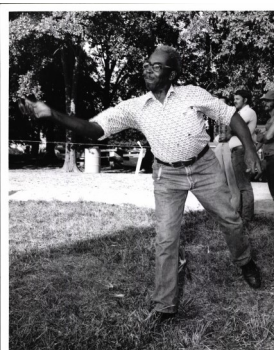
Facilitator

APRIL 2020 – MAY 2021

Yvonne Fruster Continues Her Families Tradition!

Yvonne has worked in Facilities for 13 years, and comes from a long tradition of Clemson employees!!!

First, a little background on Yvonne's Facilities journey. She started working with Custodial Services, then transferred to Recycling Services. The Maintenance Stores part of Facilities interested her. So, she worked a few hours twice a week in the Stores. She enjoyed the work so much that when a position became available she applied, was hired and has been there since!



Yvonne, above left, was pleasantly surprised while reading the previous Facilitator. She saw her Father, Eathern (Shorty) Vandiver, Sr., pictured on the right.

Yvonne's Father, Eathern Vandiver Sr., worked in the Facilities Maintenance Department from 1947 until 1978. Her Grandfather, William AC Vandiver, joined the Clemson family in 1948 and worked as a Motor Pool Mechanic. Two of

Yvonne's brothers and a sister worked for the University. One brother, Eathern Vandiver Jr., started in the Laundry Room and then transferred to Athletics. Her sister, Daisey Vandiver Williams, worked in the Sikes Hall Bank from

1985-2006. Another brother, LeRoy Vandiver, worked here briefly from 1964-1965. She also has several extended family members (cousins, etc.) that were part of the Clemson Family!

A Message from Todd:

January 24, 2020

On this date, I first heard the term "Coronavirus" in relation to what later became a global pandemic. The Emergency Operations Center held the first of many, many meetings on the crisis.

May 21, 2021

On this date, Clemson University issued the long-awaited news that fully vaccinated individuals are no longer required to wear face coverings in most University spaces.

What happened in the 1 year, 3 months and 27 days between these two dates is both remarkable and, unfortunately tragic. We cannot forget that University Facilities, like everyone else, has experienced difficult times of illness and even death to those around us. Given this, it is hard to "celebrate" anything related to this most terrible time. However, even though we know there are challenges to be faced, it is beginning to feel a little

different. Not normal, but better. Maybe that is enough to celebrate.

As I write this, we are preparing for a fall semester of full student occupancy. Many of the projects we had paused, both small and large, are in the process of starting again. We are even looking ahead now at next summer and beyond, beginning to plan for catching up on work that needs to be done.

I cannot thank everyone enough for their tremendous commitment throughout the pandemic. Many were called into action in areas outside normal duties and everyone responded when asked. There are too many to thank individually, but please know that I, and many members of the campus community, recognize and appreciate your efforts. A special thanks to those who largely remained onsite, caring for the campus so that others would feel safe. At the top of this list must be our outstanding custodial staff (academic, residential and contract)

that continued to work here each day while many across campus remained remote. I fully recognize the sacrifices made and the uncertainty and fear of those early days as you continued to clean and disinfect our buildings. You are ALL certainly among our COVID heroes.

I have learned a difficult lesson during this time. I must admit my failure in communicating with you as much as I should have as decisions were made. No excuses, I was just too focused in the many Zoom meetings and the crises of the day. I will do better. As we begin to focus on the future, there are many exciting things ahead.

- apprenticeship, recognition, and career development programs are in the works,
- the Diversity Equity and Inclusion team has begun work again and will soon be issuing a survey to everyone to guide our improvement,

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- we are still working toward a relocation to the Ravenel area along Seneca Creek Road,
- a blending of maintenance areas on July 1 that will bring together the expertise of all our trades.

I also feel that I have never fully been able to discuss our vision as a service unit and what we can continue to offer the University to make it successful in a variety of areas. I will be communicating updates on these topics and many other opportunities soon. I hope the day comes quickly when we can gather back together and fully discuss the future (with food!). Until then, I hope the shorter updates to come will be an improvement over my communication shortcomings of the past year.

Thank you all again for your service to Clemson and each other!

Todd



Good News

NEW HIRES

Pamela Ahrens - Cust/Rec Services
Joshua Austin - Maintenance Serv
Julie Bills - Cust/Rec Services
Addison Califf - Utility Services
Maurice Grant - Maint. Serv
Jacob Hollingsworth - Maint. Serv
Kristanna Hudson - Cust/Rec Serv
Timothy Evans - Maintenance Serv
Damian Luman - Landscape Serv
Emily Mattson - Cust/Rec Services

Alex Murray - Support Services
Brenda Nix - Cust/Rec Services
Tristan Oubre - Landscape Services
Andrew Pearson - Maintenance Serv
Frederick Perry - Utility Services
Parker Posey - Landscape Services
Christopher Ruggles - Cust/Rec Serv
Allen Tyson - Landscape Services
Juliette Woodberry - Support Services



*"A cheerful readiness is
 what seems honest now,
 facing an uncertain future
 with humor, grace and
 dignity."*

- Marty Rubin



Faith Christner has established a partnership with the Library related to Library resources available to our employees.

If you are interested in learning more please go to this introductory video of Cooper Library:

<https://youtu.be/Bp3dfkRfoaw>

A resource guide is also available at the following link:

<https://clemson.libguides.com/EmployeeOrientation>

Maintenance Won Regional Level NRHH Of the Month Award

Hi Anthony!

One of our RAs nominated the Clemson Home Maintenance team for an "Of the Month Award" through the National Residence Hall Honorary (NRHH), and y'all won at the Regional Level!! I wanted to pass along the nomination and thank you for all you and your team do. Please pass along as you see best!

Most people agree that Clemson University is a great place to be; the Game days are exciting, the academics are excellent, and the campus is beautiful. There's a lot to love. But so much of that Clemson excellence comes from much less recognized places than the roaring game day cheer or the stunning campus location. I'm talking about the hard

workers that keep Clemson running. In particular, I can say from experience that Clemson, in all its splendor, would simply fall apart without the dedication and outstanding service of the Clemson Maintenance staff. I've learned a lot as a Resident Assistant, and I've seen a lot of things that I never thought I'd see. But there's one thing that always remains consistent; whenever an unforeseen incident comes up that needs responding to, I gain an increased appreciation and respect for our Maintenance team. There have been many occasions where I needed to call Maintenance or submit a

maintenance request through the website, and every time the request has been handled in a timely and effective manner, and always by someone dedicated and ready to share a laugh and a smile. It doesn't matter what the task may be - from the smallest accident to the biggest mess, maintenance will come to the rescue.

I will never forget the time that I had to call maintenance for a water-related incident late at night. My On-Call partner and I were doing our community walks when we noticed water dripping from the ceiling; no big deal, the buildings in our community are old and it happens often. However, we still had to go through the proper channels to take care of the situation, and that meant calling maintenance. It happened to be 11:58 PM - two minutes before Clemson Maintenance ends their phone hours. I felt terrible about calling that close to closing, but it still had to be done. I called and was met with a voice ready to help. They said that a maintenance worker would be sent momentarily. I was sure that we would be met with a tired, grumpy employee, frustrated with being summoned so close to the end of their shift - but that isn't what happened. Instead, an enthusiastic and cheery man came to help us out and provide any kind of service that he was capable of. It didn't end up being a big incident, but the aforementioned maintenance man treated

the situation as if it were. He approached the issue from every conceivable angle - he checked the floors above and even the roof! He checked showers, wiring, anything that could potentially be a problem, all the while cracking jokes and staying positive. It really helped lift our spirits in what was otherwise a drag of a night. That

was when I knew what kind of respectable and honest people Clemson has in its Maintenance Staff. This certainly isn't the only story I have in which maintenance came to the rescue, but it stands out to me as an excellent example of the caliber of dependability and respectability that I've experienced with Clemson's Maintenance staff.

The hype surrounding Clemson is well-deserved. It's easy to get wrapped up in the excitement. So easy that we forget about all the hard work that makes that excitement possible. While we're busy studying or dreaming about the next big game, Clemson Maintenance is hard at work fixing our fire safety equipment, replacing our light bulbs, and keeping our buildings functional. I think that deserves much more recognition. Clemson Maintenance, I thank and appreciate you for all that you do.

Rebecca Eisenstein | Community Director, The Shoeboxes



At the beginning of the Pandemic Leigh Hurst went above and beyond by creating face masks to help protect her fellow Custodians! Leigh said she “loves her Clemson Family and is willing to do whatever it takes to meet the needs.”



Here is a picture of Todd modeling his new mask

Subject: Henry Wardlaw & Cannon Black

I wanted to commend Brad Justice and his crew (Henry Wardlaw and Cannon Black.) Their craftsmanship and speed to complete my office prep and painting was very impressive! The major point I wanted to emphasize is that after Henry finished, he asked me to please inspect their work and asked: “Have we met your expectations, that is our goal?”. I have always been impressed with Facilities and your technicians, but this is a culture change that is really positive.

Please relay to Brad, Henry and Cannon how pleased I am and thank them for their attitude and willingness to do the job in an excellent way.

Best regards,
Phil

Phil Landreth '84 | Assistant Vice President for Academic Operations

[Office of Academic Affairs and Provost](#)

Subject: Thanks to Facilities

Just a quick note to thank Facilities for the great work in touching up the paint in the hallways here in Sirrine.

Henry (Wardlaw) has paid more attention to detail, and been more considerate of normal operations in the hallway, than the last contractor.

David A. White
Electronics & Computer Consultant,
for Materials Science & Engineering

Subject: Locksmith Visit

Two of your workers (Tony Westbrook and Russ Coker) came by today (03 February 2020) to fix a desk drawer lock in Sirrine Hall as well as a colleague's desk drawer. I would like to commend them for their prompt and diligent work.

Regards,
Aaron T. Santomauro
Materials Science & Engineering
Ph.D. Student

Subject: APPRECIATION

On behalf of The Clemson Corps I want to thank the Facilities Team for their continued outstanding support of the Memorial Park and the Scroll of Honor Memorial. The Maintenance and Landscaping Teams worked diligently over the past two weeks to revitalize the Memorial with spring cleaning.

The Maintenance Team pressure washed the entry plazas, steps, stones around the barrow, benches, and posts around the Memorial Park enclosure. The landscaping Team took care of the grass and installed new mulch throughout the entire Park. I spoke with a few of the workers, and they demonstrated a cheerful attitude and a sincere interest in upholding the

high standards that we have for the Park and Memorial.

As we all know, the Park and the Memorial have become "sacred soil" on campus just like Bowman Field. The site is revered by all who visit there. The superb service of your teams are crucial to the high quality that we are able to maintain for visitors throughout the year. We couldn't do it without their help.

Please convey our sincere thanks to all who contribute.

Keeping the Tradition Alive!

Danny Rhodes
Chairman Emeritus
The Clemson Corps

Subject: Tony Putnam and Chad Cobb

Recently Research Park experienced a power outage due to problems with a Duke Energy transformer and the power was not restored until after 4. Tony Putnam was great in quickly finding out what was going on and sending out information about the outage with updates. This communication was really appreciated as I was able to share with others in the park.

As you know, some of the systems in our buildings are not able to be reset with the flip of a remote switch. Someone is needed to physically go into each and reset them. Kudos to Chad Cobb, who stayed over and worked with us in all of our buildings - the AMRL, CETL, RICH and Duke buildings and he systematically went through each to make sure that everything that could be reset, was up and running before leaving. In addition, Shawn Duncan was able to utilize Chad to go through the buildings and re-set the HVAC and exhaust systems within each of the buildings. Chad was his boots on the ground. Between both of them, we were up and running in each of our buildings by 7PM. Your facilities personnel are the true heroes for the University and I really appreciate all that they do to help with maintaining our Research facilities and the millions

of dollars of research equipment we have within them.

Thanks,
WENDY BALDWIN

**Instructional & Research Support
College of Engineering, Computing
and Applied Sciences**

Subject: Leigh Hurst

Good morning! I just wanted to send an email to let you know how much I appreciated help from Leigh Hurst on Friday. I had a few things that needed to be fixed and she was more than willing to lend a hand. She has a great attitude and is willing to help...which can be rare these days. Just wanted to email this note to let you know.

Suzanne Lusk
Education and Human Development
College of Education, Clemson University

Subject: Dale Herron

I just wanted to send a big shoutout and THANK YOU to Dale Herron, HVAC Technician!!!!

I was in a meeting yesterday morning (in my office located in 108 Strode Tower) and after an hour and a half behind a closed door for the meeting, I honestly thought I was getting sick. I was feeling overheated, even though I had a fan blowing directly on me, and just felt horrible. I exited my office and the Deans suite to try and get some fresh air. As soon as I went in the hallway and was welcomed with COOL air, I realized that the HEAT was BLASTING in our suite and that I actually wasn't getting SICK!!!

We called the emergency number for facilities and patiently waited. It was over 81 degrees in my office and our suite at that point, even with the doors open and air moving. Dale and another gentleman showed up and

Kudos continued on page 4



More Good News



GroundBreak Carolinas Online Article Highlighting Tommi Jones

Tommi Jones – Construction Professional, Mentor and Mother

Article by Joan Krause, GroundBreak Carolinas on March 1, 2020

To read the full article, please go to:
<https://groundbreakcarolinas.com/tommi-jones-construction-professional-mentor-and-mother/>



Tommi Jones, PE, LEED AP, GGP, has been with [Clemson University's Capital Projects](#) department for more than 15 years. In her current role as lead senior project manager, she manages large construction projects across campus.

Typically, Jones manages several concurrent projects following the guidelines established by the State Fiscal Accountability Authority and the Office of State Engineer (OSE). She just recently completed the Tennis Center Complex and is now managing the Memorial Stadium Renovations and Soccer Operations Complex projects as well as various feasibility studies. During each phase of project design and construction, Jones coordinates with various Clemson team members, OSE representatives, architects, engineers, and contractors for a seamless process. The main objective: to ensure projects are completed on schedule and within budget.

Subject: Tree Campus USA Designation

For the 11th straight year the Tree Campus USA, an Arbor Day Foundation program, recognized Clemson University Landscape Services for their diligence in promoting healthy trees and engaging students and staff in the spirit of conservation.



Subject: Jesse L. Moore 2021 Supplier Diversity Award

In March 2021 Clemson University won a Supplier Diversity Award. Capital Projects and Facilities are mentioned in the award article, good work team!

<https://news.clemson.edu/supporting-minority-owned-businesses-garners-clemson-national-award/>

Continued from page #3:

confirmed that the air blowing out of the vents in our suite were registering 85.6 degrees!!!!!! He worked extremely hard to locate the problem and (hopefully!) correct it. He was careful working in my office, and you couldn't even tell he had been in there once he left. He has already dropped by here this morning to check on the temperature in our suite and make sure everything was working well. I can't tell you how much I appreciated his diligence yesterday to find the issue (& correct it) and the follow-up this morning to check on us.

I know people are always quick to point out when someone has done something wrong ... so I just wanted to be sure and send a big KUDOS to Dale for doing such a fantastic job for us!!!!!!!!!!!!!! It was so NICE to walk into a COOL office at 7:45 am this morning and I just wanted to share my sincere gratitude for the hard work the people in your office do for us!!!!

Susan McCall

Executive Assistant to the Dean
College of Architecture, Arts and Humanities

A Second NRHH Of the Month Award was given to Felecia Randall:

Hi Ms. Felecia (Randall)!

I just wanted to send you a quick note to congratulate you on winning an "Of the Month" award from the National Residence Hall Honorary (NRHH) at the campus level. Each month, RAs submit nominations for people across campus doing outstanding work to be recognized by the national organization. For the month of September, you won one at the campus level at Clemson! Below is the nomination that was written about you ☺ Thanks for all you do!

Felicia Randall is a part of the custodial staff at Clemson Housing & Dining and is in charge of cleaning the residential hall that I live in. Over the past month, Ms. Randall has been an intricate part of being able to help residents

move-in during the pandemic, and she is able to keep the halls thoroughly clean in order to prevent the spread of the disease as well as being innovative within the Residential Community to keep it safe.

Ms. Randall and I have had the privilege of collaborating on what we believe is the safest and most efficient way for residents to move in while keeping the hall safe and clean. She consistently brought new ideas to the table of how to dispose of trash that was an effect of the move in process. As a leader of the custodial staff in our community, she translated her ideas in a clear and concise way not only to the staff I work for, but for the custodial staff that she is in charge of. Without her help, we would not have been able to have a move-in at Clemson University.

Since day one, Ms. Randall has made an impact in the hall through her work ethic and her ability to connect

with residents. She has consistently taken on more cleaning duties through the pandemic and has not complained while also being able to safely talk to residents and connect them with one another. She is a great listener and a great teacher when it comes to the safety of others during the pandemic.

Ms. Randall has also been very innovative in creating new ways to make it an easier process for residents to dispose of their trash. With the pandemic, Clemson Housing & Dining has moved mostly to a to-go only food service. With this plan, residents are accumulating more trash from food than ever before. Ms. Randall over the past two weeks created an area in the lobby of our residential hall that allows residents to dispose of their trash from the dining hall in a safe and effective manner. She has created a garbage can for them to throw their to-go boxes away, and she cleans it

out every day. Many residents have come to me in praise over the idea of being able to dispose of their food waste by having Ms. Randall use a garbage can in the lobby.

In conclusion, Ms. Randall has made an impact in our community unlike any other. She constantly keeps the residential hall clean while keeping a positive attitude, and she is able to build connections with residents and teach them about how to stay safe during the pandemic. She is such an encouragement to the community and we are very appreciative of the work that she has put forth and the work she continues to do during these very hard times.

Rebecca Eisenstein, M.Ed.

Community Director | The Shoeboxes

HAPPY BIRTHDAY!

June

6/1 Kyle O'Kelley
 6/1 Brian Kauer
 6/2 Dennis Nash
 6/2 Wanda Smith
 6/3 Teresa Estrich
 6/4 Keegan Bodiford
 6/4 Whitney Cates
 6/5 Brandy Kelley
 6/6 Jessica Herrmann
 6/7 Mark Whitmire
 6/8 Rick Boulanger
 6/8 Harry Harritos
 6/8 Dale Herron
 6/8 Ross Phillips
 6/8 Karen Westmoreland
 6/9 Kathy McAlister
 6/9 Waco Woods
 6/10 Nicholas Banks
 6/11 Joanne Curry
 6/12 Kyla Colin
 6/14 Jacob Kiser
 6/14 Fredrick Perry
 6/14 Carolyn Keese
 6/14 Joshua Brown
 6/16 Clifford Leslie
 6/16 Danny Lamb
 6/17 Ward Mitchell
 6/17 Juliette Woodberry
 6/18 Stephen Anderson
 6/20 Denise Lee
 6/20 Mac Bevill
 6/20 Clint Conner
 6/22 David Haines
 6/22 Teresa Hicks
 6/22 Darrell Starnes
 6/22 Esteban Uzarraga
 6/23 Lee Cremer
 6/24 Zachary Duncan
 6/24 Shawn Johnson
 6/26 Thomas Edger
 6/26 Parker Posey
 6/27 Kelly Alford
 6/27 Daniel Rogers
 6/27 Seth Kiser
 6/28 Joseph Blackwell
 6/28 Cameron Carithers
 6/28 Mike Neatherline
 6/29 Pedro Martinez

June Continued

6/29 Bruce Householder
 6/30 Michael Clardy
 6/30 Patrick Weaver
 6/30 Stephen Westbury
 6/30 Emily Priest-Preston

July

7/1 Gregory Weitz
 7/3 David Garrett
 7/4 Scott Gibson
 7/4 Tony Putnam
 7/6 Lora Martin
 7/6 Edwin Jovel
 7/6 Tina Land
 7/8 William Patterson
 7/9 Christopher Kennedy
 7/10 Rusty McDonald
 7/11 Steven Dubose
 7/11 Todd Barnette
 7/12 Tina Chavez
 7/13 Martha Nail
 7/15 Harry Thomas
 7/16 Jay Kaufman
 7/17 Russell Langston
 7/18 Fleshia Davis
 7/21 David Vandeventer
 7/21 Tammi Burdette
 7/21 James Garrison
 7/22 Pat Crowther
 7/22 Mike Parker
 7/23 Matthew Holbrooks
 7/23 Stephen Duncan
 7/23 Tom Jones
 7/23 Edgar Soto
 7/25 Summer Black
 7/25 Kevin Pruitt
 7/25 Stephen Swafford
 7/26 Thomas Suttles
 7/26 Val Wilder
 7/27 Obryan Machado
 7/27 Sandra McCurry
 7/28 Alberta Tate
 7/28 Jay Whitmire
 7/28 Kevin Smith
 7/29 Katherine Daily
 7/29 William Davis
 7/29 Robert Dover
 7/30 Jermaine Williams

August

8/1 Scott Gibson
 8/1 Gary Hooper
 8/1 Dylan Blackwell
 8/2 Noah Wynne
 8/4 Travis Cleveland
 8/5 Mary Beach
 8/6 Courtney Wald
 8/6 Ashley Hopkins
 8/7 Stephanie Holder
 8/8 Beyonka Oglesby
 8/10 Brian Bolton
 8/11 Dennis Driscoll
 8/11 Janet Greenlee
 8/11 Rod Holcombe
 8/12 Randy Medlin
 8/13 Henry Wardlaw
 8/15 Marie Thomas
 8/15 Travis Boiter
 8/16 Susan Bedell
 8/18 Linda McCallum
 8/19 Larry Miller
 8/19 Theotis Williams
 8/22 Kevin McDonough
 8/22 Howard Holland
 8/22 Russell Nichols
 8/23 Steve Flynn
 8/24 Roger Copeland
 8/25 Arturo Sanchez
 8/25 Larry Kuhn
 8/26 Mark Hudson
 8/26 Tevin Bell
 8/27 John McEntire
 8/27 Linda Yockel
 8/31 Barry Mize
 8/31 Joyce Clark
 8/31 Tommi Jones

September

9/2 Donald Bennett
 9/4 Christopher Wright
 9/5 Tony Westbrook
 9/5 Mark Grimm
 9/6 Scott Feagan
 9/6 Anthony Harvey
 9/7 Karl Gates
 9/7 Mark Smith
 9/7 Daniel Springs
 9/7 Tajon Jordan

September Continued

9/8 Jeffrey Trubey
 9/10 Butch Fortner
 9/10 Michael Galloway
 9/10 John Charles
 9/11 Dan Byers
 9/11 Pawel Zdeb
 9/12 Brian Davidson
 9/13 Shanna Dickson
 9/14 Clyde Sullivan
 9/14 Mack Whitmire
 9/14 Dustin Thomson
 9/14 Marcus Curry
 9/14 Evan Groome
 9/15 Craig Williamson
 9/17 Latasha Robinson
 9/19 Jerrad Ward
 9/20 Glenda Cotton
 9/21 Jacob Hollingsworth
 9/21 Megan Williamson
 9/22 Michael Todd
 9/22 Chris Kohler
 9/23 Kim Francis
 9/23 Angela Powell
 9/26 Sandra Bradley
 9/26 Roger Wiggins
 9/26 Kyle Schultz
 9/26 Matthew Lawrence
 9/27 Ben Gajdalo
 9/27 Oscar Salazar
 9/29 John Gambrell
 9/29 Lornell Lowrey
 9/30 Charles Brown



Blast From The Past

1954 Independent Newspaper Article Highlighting Two New Tanks



Below is another 1950's picture published in the Independent newspaper showing an area around our main office.



Above is a close-up of the tank parked in the Klugh Ave. back lot.

If you have information, an article, upcoming event or compliment you would like included in future Facilitator issues, please send the information to:

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